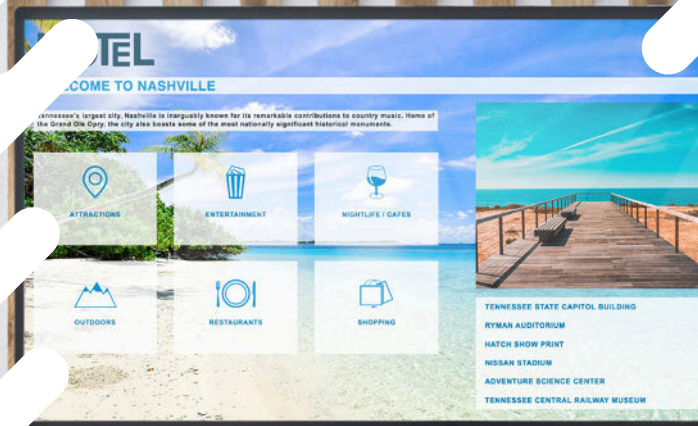


# Uniguest

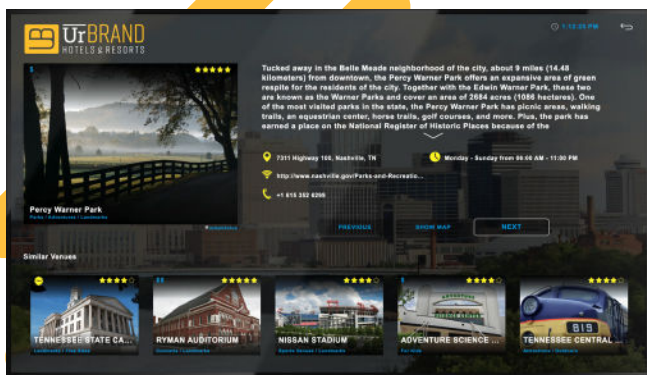
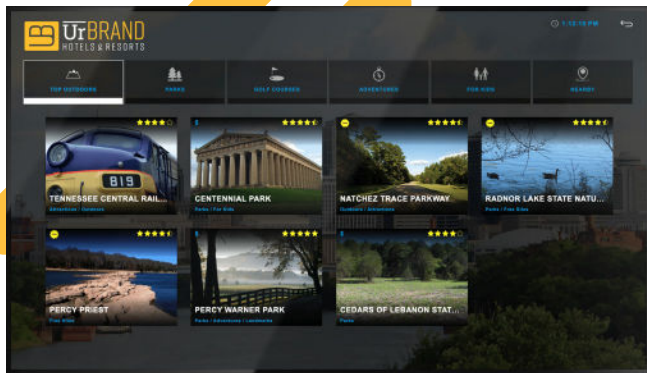
## Digital Concierge.

Uniguest provides guests with an innovative and engaging digital concierge, empowering guests to source the information they need independently. Powered by an all-in-one interactive touchscreen display, the Digital Concierge provides guests with an interactive and unique tool for discovering local attractions, events, venues, and restaurants.



### Everything your hotel and city has to offer at your guest's command

A Digital Concierge not only provides an attractive and eye-catching centerpiece, but it also enables guests to explore the local community independently, reducing front of house inquiries and freeing staff to deliver a first-class customer experience in other areas of the property.



### Why Uniguest?

Up to 24/7/365 Telephone & Email Support

Best-in-Class Average Call Response Time

Fully Tracked Ticketing System

Self-service Online Support Portal

Industry-leading Net Promoter Score of 81



## Welcoming & Customizable

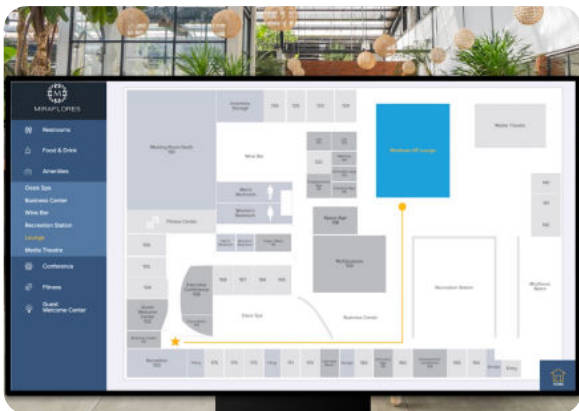
There are many customization options available to make your Digital Concierge fit your guests' requirements, your property, and your budget.

- Hosted on a large-format touchscreen display to make navigation easy
- Custom branding to keep your Digital Concierge in-line with the look and feel of your property
- Categories are tailored to your location and show information about local attractions, entertainment, nightlife, shopping and more
- Advertise your on-site amenities
- Available in 43", 49", 55" and 65" display size options

## Comprehensive Venue Summaries

All the information guests need to find the perfect experience when staying at your hotel

- Guests can easily tap to explore an overview of listed attractions
- Check key decision-making information, including costs, customer ratings and opening hours
- Provide similar alternative venues
- Quickly look up contact phone numbers and the venue locations with map and routes
- Offer flight check-in & boarding pass printing



## Readily Available Points of Interest

Inspire guests with a comprehensive directory of local attractions.

- Neatly categorized points of interest within the local community, town or city
- Filter attractions by distance and location
- Sort listings by price to fit within a budget
- Discover seasonal places to visit
- Show the local weather forecast to help plan days out